CALLER ID OWNER'S GUIDE

To get the most from your unit, check that your Caller ID service is active. Be sure that you wait for two rings before you answer the phone.

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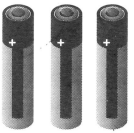
CHECKING FOR PARTS

Parts:

***CALLER ID* UNIT**



3 AAA BATTERIES

(MIGHT NOT BE SUPPLIED WITH THIS UNIT)

DO NOT USE LITHIUM OR NI-CAD BATTERIES

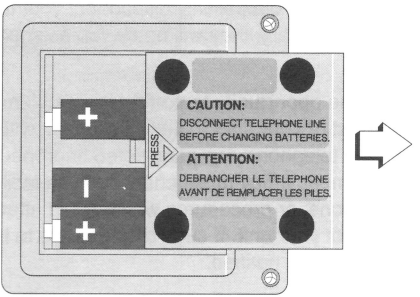
6 FOOT LINE CORD

INSTALLING BATTERIES

Your batteries might be pre-installed. If so, remove the pull tab to activate your unit. If batteries are not pre-installed, use the following procedure to start your unit.

Before connecting your unit to your telephone:

1. Turn the unit over.
2. Press down on the battery cover.
3. Slide off in the direction of the arrow.
4. Insert the batteries as shown. **Do not use lithium (Li) or nickel cadmium (Ni-Cad) batteries.**
5. Replace the battery cover.



Time & date

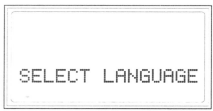
The display is blank until you receive the first call. Press either ◄ REVIEW ► key until the -NO CALLS- message appears to verify that the unit works.

Each new call record updates the time and date. You cannot manually reset the time and date.

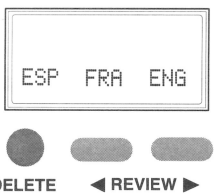
CHOOSING A LANGUAGE

Your *Caller ID* unit can display messages in Spanish, French, and English, preset to English. To choose a language other than English:

Hold down both ◄ REVIEW ► keys until the SELECT LANGUAGE message appears.



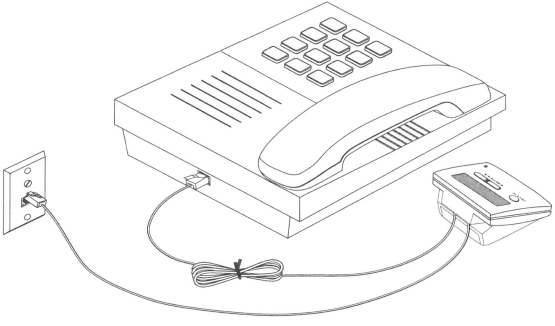
- ❑ Press DELETE to choose Spanish.
- ❑ Press ◄ REVIEW to choose French.
- ❑ Press REVIEW ► to choose English.



To change your display language, repeat the preceding steps and choose another language.

CONNECTING TO A TELEPHONE

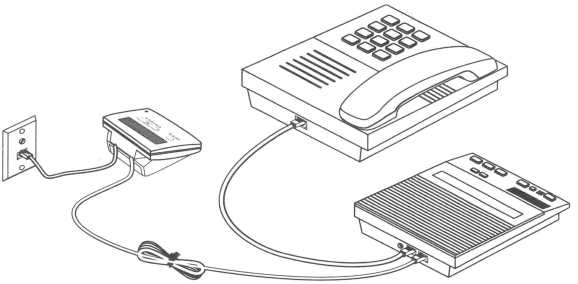
1. Disconnect the line cord from the telephone. Plug the cord into one of the jacks on the back of the *Caller ID* unit.
2. Plug one end of the supplied six foot line cord into the remaining jack of the *Caller ID* unit. Plug the other end into the telephone.
3. Check for a dial tone to ensure proper connection. If there is no dial tone, see the *Troubleshooting* section of this guide.



You must wait for at least 2 rings to get Caller ID data.

CONNECTING TO AN ANSWERING MACHINE

Connect the answering machine between your phone and the *Caller ID* unit as shown.



*The answering machine must be set to answer **after** at least 2 rings to properly receive Caller ID data.*

ADJUSTING THE CONTRAST

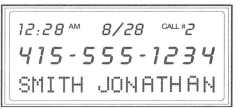
Contrast Control:

You must press REVIEW while holding down DELETE or else you might erase all your call records.

- ❑ To **lighten** the display, press and hold DELETE while pressing ◄ REVIEW repeatedly.
- ❑ To **darken** the display, press and hold DELETE while pressing REVIEW ► repeatedly.

VIEWING CALL RECORDS

Your *Caller ID* unit displays information, called a *call record*. It consists of:



- ❑ The caller's name (where available)
- ❑ The caller's telephone number
- ❑ The time and date of the call
- ❑ The call record number

You must subscribe to Caller ID service from your local telephone company in order to receive call records.

REVIEWING *CALLER ID* RECORDS

Reviewing *Caller ID* Records:

- ❑ Press REVIEW ► to view the most recent call.
- ❑ Press ◄ REVIEW to view all calls.

DELETING *CALLER ID* RECORDS

Before deleting all records, write down any important numbers.

- ❑ To delete a **single** record, press either ◄ REVIEW ► key repeatedly until you find the desired record. Press DELETE twice.
- ❑ To delete **all** records, press either ◄ REVIEW ► key until a call record displays, then hold DELETE until -NO CALLS- appears in the display.

SAVING *CALLER ID* RECORDS:

When the memory is full, the *Caller ID* unit deletes the oldest call to make room for the new call. Check the model number on the back of your unit to determine how many calls your unit can have in memory.

To Save *Caller ID* Records, delete old and unnecessary call records to keep from filling your unit's memory.

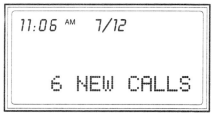
READING DISPLAY MESSAGES

WHEN YOU SEE THIS MESSAGE	IT MEANS...
4 NEW CALLS	This message indicates the number of new calls received since you last checked the unit. In this example, you have four new calls.
ANONYMOUS CALL	The caller chose to block transmission of his/her name and number.
-END OF LIST-	You reached the end of your call records. Press either REVIEW key to continue.
-LINE ERROR-	Your unit received an unclear message. This message usually indicates excessive static on the line.
-LONG DISTANCE-	The call is long distance.
-NO DATA SENT-	The unit received no call information.
-NO CALLS-	There are no calls in memory.
-UNAVAILABLE-	The caller is from an area that does not support *Caller ID.*
	Replace the batteries. See the *Replacing Batteries* section.

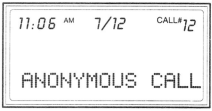
INTERPRETING THE INDICATOR LIGHT

The red light at the bottom right of your unit can mean:

NEW CALLS – The light flashes slowly to alert you that there are new calls received. The display shows the number of new calls. Press either ◄ **REVIEW** ► key to turn off the light.

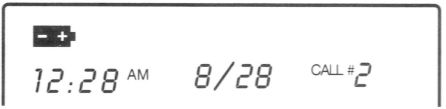


ANONYMOUS CALL – The light flashes rapidly while the phone is ringing to indicate that the caller is blocking his/her name and phone number.



Replacing Batteries

When the low battery indicator appears in the display, you need to replace the batteries.



Caution

Replacing the batteries deletes all stored Caller ID data. *You might want to write down any important numbers before removing the batteries.*

1. Remove all cords from the *Caller ID* unit.
2. Follow the instructions in the *Installing Batteries* section.

Troubleshooting

No *Caller ID* data

Verify that:

- The ***Caller ID*** service is active.
- The unit is connected to a working phone jack.
- All line cord connections are correct and secure.
- The answering machine is set to answer **after** at least 2 rings.
- **Call Fowarding** service is not activated (if you subscribe to **Call Forwarding**).

Wrong language

See the *Choosing a Language* section of this guide.

Blank screen

Verify that:
- Batteries are properly installed.
- You have received the first *Caller ID* record. If you have received the first *Caller ID* record, either **adjust the contrast** or **replace the batteries.**

- NO DATA SENT-

Verify that:
- ***Caller ID*** service is active.
- The answering machine is set to answer **after** at least 2 rings and that you answered the call **after** two rings.

No dial tone

Verify that:
All cord connections are correct and secure. If there is still no dial tone, reconnect the phone directly to the phone jack. For further assistance, contact your local telephone company.

Call records deleted

Your unit's call memory is full. See *Saving Caller ID Records:*

- LINE ERROR -

- The unit received no information or unclear call information. Static can cause this message. If this condition persists, contact your local telephone company to ensure that there is no problem with your phone line.
- You might have answered the phone before two rings.

Still having problems? If you are having a problem not listed here, or if after following the previous recommendations you are still having problems, call 1-800-798-1864.

IMPORTANT SAFETY INSTRUCTIONS

Always follow basic precautions when using this product to reduce the risk of fire, electric shock or injury.

- ❑ Read and understand all instructions.
- ❑ Follow all warnings and instructions marked on the product.
- ❑ Unplug this product from telephone jacks and wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
- ❑ Do not use this product near water or if you are wet.
- ❑ Install this product securely on a stable surface. Serious damage may result if the product falls.
- ❑ **IMPORTANT**: Use a CIDCO model number DV-9200 AC adapter if this unit is equipped with a power jack and you want to use it in place of the batteries. Its center tip must be negative and its plug must correctly fit the unit's 9V-DC jack. Using an adapter that does not meet these specifications could seriously damage the unit or the adapter and invalidate your warranty.
- ❑ Do not allow anything to rest on the power cord. Do not install the product in a location where someone can step on or trip over either the line cord or power cord.

- ❑ Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
- ❑ Do not disassemble this product. Opening the product may expose you to dangerous voltages or other risks. Incorrect reassembly can cause shock or short circuit damage when power is applied.
- ❑ Unplug all cords when:
  - Either power cord or adapter is frayed or damaged
  - Any liquids have been spilled into the product
  - You have installed batteries in the product and have subscribed for *Caller ID* service but the product does not operate normally by following the operating instructions
  - The product is damaged or it shows a distinct change in performance
- ❑ During thunderstorms, avoid using the telephone except cordless models.
- ❑ Do not use the telephone in the vicinity of a gas leak. If you suspect a gas leak report it immediately, but use a telephone away from the area where the gas is leaking
- ❑ Unplug all cords before installing or replacing batteries.
- ❑ Do not burn or puncture used batteries. Batteries contain chemicals that may be hazardous.
- ❑ Never attempt to recharge batteries; use only the batteries specified in the owner's guide. **DO NOT USE LITHIUM OR NI-CAD BATTERIES.**
- ❑ Do not touch battery terminals. There may be low voltages present that could cause burns or electric shock.

- ❑ For your protection during installation of telephone equipment,
  - Never install telephone wiring during a lightning storm
  - Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
  - Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
  - Use caution when installing or modifying telephone lines.

SAVE THESE INSTRUCTIONS

WARRANTY

What we will do:

If your unit is defective in material or workmanship and you return it within one year from the date of purchase, we will repair it, or at our option, replace it. If we repair it, we may use reconditioned replacement parts or materials. If we choose to replace it, we may substitute an identical reconditioned unit. This warranty to repair or replace is your sole and exclusive remedy.

What you need to do:

To get warranty service you must provide proof of purchase (your sales receipt) and date of purchase.

What this warranty does not cover:

This warranty does not cover defects resulting from accidents, alterations, failure to follow this guide's instructions, fire, flood, Acts of God, and products refurbished or repaired by any person other than CIDCO Incorporated.

We do not warrant this product to be compatible with party lines, with all types of telephone equipment, or with your specific customer premises equipment. Shipping costs to and from authorized service centers are not covered.

This warranty is in lieu of all other warranties, express or implied, including those of fitness for a particular purpose and merchantability. We will not pay for loss of time, inconvenience, loss of use of the product, or property damage caused by this product or its failure to work, telephone company service calls, or any other incidental or consequential damages.

State law rights:

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or

consequential damages, so the above exclusions or limitation may not apply to you. This warranty gives you specific legal rights; you may also have other rights which may vary from state to state.

FCC Regulations

The following sections list Federal Communication Commission (FCC) regulations pertinent to the use of your unit with the existing national telecommunications systems.

Rights of the telephone company

If your unit is causing harm to the telephone network, the telephone company may temporarily disconnect your telephone service. If necessary, they will notify you as soon as possible.

You will be given the opportunity to correct the problem, and you will be informed of your right to file a complaint with the FCC if you feel the telephone company acted improperly. Your telephone company may make changes in its facilities, equipment, operations, or procedures which could affect the proper functioning of your unit. If such changes are to be implemented, you will be notified.

Interference Information: Part 15 of FCC Rules (United States)

Some telephone company equipment generates and uses radio frequency energy which, if not properly installed, may cause interference to radio and television reception. The Unit has been tested and found to meet the standards for a Class B computing device as specified in subpart J of Part 15 of the FCC Rules.

These specifications are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not

occur in a particular installation. If your unit causes interference to radio or television reception when it is in use, try these actions to correct the problem:

1. Where it can be done safely, re-orient the receiver, television or radio antenna.

2. To the extent possible, relocate the television, radio, or other receiver with respect to the telephone equipment.

3. If your unit is powered by the AC adapter, plug it into an outlet that is not on the same circuit as the one used by your radio or television.

FCC Registration and Repair

As it complies with Part 68 of the FCC rules, you unit has been registered with the FCC. The FCC requires us to provide you with the following:

1. Connection and use with the nationwide telephone network.

The FCC requires that you connect your unit to a nationwide telephone network through a modular telephone outlet or jack to which the telephone must be connected is to be either a USOC RJ-11C or RJ-11W.

2. Notification to the telephone company.

FCC rules require that you provide the local telephone company with the following information at their request:

The line (telephone number) to which you will connect the telephone equipment, and

The telephone equipment's FCC registration number and ringer equivalence number (REN). These numbers are on the back of your telephone equipment.

Note that registered equipment may not be used with party lines or coin-operated telephone lines.

The REN is used to determine the number of devices which may be connected to a given line. To determine the number of devices permitted in your area, contact your local telephone company.

3. Repair instruction

If it is determined that your telephone equipment is malfunctioning, the FCC requires that it not be used and that it be unplugged from the modular outlet until the problem has been corrected. Repairs to such telephone equipment can only be made by the manufacturer, its authorized agents, or by others who may be authorized by the FCC.

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